

Terms & Conditions

AiDiA My BFF · Textron Technology Ltd. · Effective September 23, 2026

These Terms & Conditions govern your purchase and use of the AiDiA My BFF product and the website myaidia.com. AiDiA is designed and owned by **Textron Technology Ltd.** (“we,” “us”) and is sold through authorized distributors and retailers. By ordering or using the Product, you agree to these terms.

Who may buy and use AiDiA

AiDiA is designed for children aged 3 and up, and must be purchased and set up by an adult (18+). The purchasing adult is responsible for supervising a child's use and for managing any account, consent, and settings.

Orders, pricing, and payment

Prices, promotions (such as discount codes), and availability are shown at checkout and may change. We may cancel or refuse an order for reasons including suspected fraud, pricing errors, or stock issues. AiDiA is also sold through authorized distributors and retailers — for example Why Weight Health and Wellness in the United States, Omnia, and other stores including Amazon. Orders placed through a distributor or retailer are also subject to that seller's own terms and return policy.

Shipping

We ship to the regions listed at checkout. Delivery times are estimates. Risk of loss passes on delivery.

Using the AiDiA companion

AiDiA provides conversational, companionship, and entertainment features. It is not a medical, emergency, safety, or professional-advice device and should not be relied on for any of those purposes. You agree not to misuse the Product or attempt to interfere with, reverse-engineer, or disrupt its software or services.

Intellectual property

The AiDiA name, logo, designs, software, and site content are owned by us or our licensors and may not be copied or used without permission. We grant you a personal, non-transferable right to use the Product and its software as intended.

Warranties and disclaimers

The Product comes with the warranty described in our Refund & Warranty Policy and with any rights your local consumer law gives you, which are not waived. Except for those, the Product and services

are provided “as is” to the fullest extent the law allows.

Limitation of liability

To the fullest extent permitted by law, we are not liable for indirect, incidental, or consequential losses, and our total liability for any claim is limited to the amount you paid for the Product. Nothing in these terms limits liability that cannot be limited by law (such as for death or personal injury caused by negligence).

Governing law and changes

These terms are governed by the laws of Jamaica, without affecting mandatory consumer protections in your country of residence. We may update these terms and will post the new effective date here. Questions: aidiateddy@gmail.com (Textron Technology Ltd.).